Online Banking
Easy to navigate, set-up account alerts, text banking and more.
Pending Transactions
See the date and dollar amount of pending transactions.
Check Images
View checks that you have written out and cleared your checking account.

Mobile Banking App⁺
Login to Online Banking from the mobile app.
Instant Balance
Your account balances are just a tap away.
Bill Capture
Using the app take a picture of your bill and your bill information is automatically entered.
Fingerprint Login
Quick access to mobile banking using any fingerprint registered on the mobile device.

Bill Pay
Easy to use features right in Bill Pay.
Account to Account Transfer
Allows you to transfer funds* from your checking account to your accounts at other financial institutions (external transfers).
Popmoney
Allows you to "Pay Other People"** anywhere, at any time, using the recipient's email address, mobile number, or bank account.
eBill
An eBill is an electronic version of a bill or statement. You can request to receive, view and pay eBills in Bill Pay. Look for the eBills option in the Payment Center.
+ Mobile Banking App: Data rates may apply. Check with your mobile phone carrier for details.
* Account to Account: A fee will be assessed for each external transfer to another financial. See details in Account to Account Transfer Money tab.
** PopMoney: You will not be charged a fee to send money. Other fees may apply for this service. See details in Popmoney Review fees link.

Call Us
920.898.4232 or
877.891.4232

Click Online
www.yourpfcu.com

Stop In
2017 Main Street
P.O. Box 158
New Holstein, WI 53061

530 Fremont Street
Kiel, WI 53042

50 E. Chestnut Street
Chilton, WI 53014

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06/2020

Member Guide to Online Banking

Premier
Financial
Credit Union

Integrity.

Passion.

Opportunity.

Get Started!

This step-by-step guide will assist you in enrolling and navigating Premier Financial Credit Union's Online Banking.

To get started visit our website, **www.yourpfcu.com** using your computer, tablet or smartphone. You will need to enroll as a first-time user using your personal information to access Online Banking. Once enrolled Online Banking provides instant account access.

Scan the QR code to visit our website from your smartphone or tablet!

1 Online Banking Login Instructions

1. Select **Enroll** from the Online Banking Login Box, follow the prompts to enroll.

Enroll in Online Banking:

2. Click in the box, I'm not a robot.
3. Click Continue.
4. **Member ID:** Enter your Member Number
5. **SSN (Last 4 digits):** Enter the last four digits of your Social Security Number/Tax Id Number.
6. **Street Number:** Enter your numeric address. *Do not use any alpha characters. For example, if your address is W1234, enter 1234. If you have a P.O. Box, enter only the box number. For example, P.O. Box 123, you would enter 123.*
7. Click Next.

Tip: Next to the Logon ID and Security Code Box, there is a question mark icon, the icon will share requirements for setting your Logon ID and Security Code.

8. **Logon ID:** Create your Logon ID.
9. **Security Code:** Create a security code.
10. **Confirm Security Code:** Enter security code.
11. Enroll.

Message: *You have successfully enrolled! You may log on using your new Logon ID and Security Code.*

12. Select click here to log on to complete the enrollment process.

Log On:

13. Enter your Logon ID and Security Code.
14. Log On.
15. Select and answer Security Questions.
16. Continue.
17. Accept the Terms and Conditions
18. Add Profile Information (email address, confirm email address, and mobile phone).
19. Save.

You have completed the set-up and are now enrolled in Online Banking.

2 Mobile App Instructions

Visit the Google Play or App Store, search Premier Financial Credit Union to download the mobile app! Login to the app using your Logon ID and Security Code you set-up when enrolling in Online Banking.

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3 Sign-Up for Online Statements

Under the Accounts Tab, select **Online Statements** to sign-up to receive your account statement electronically. Online Statements allow you to access and view current and past statements safe and securely in one easy location.

At the beginning of each month you will receive an email notification when your Online Statement is ready to be viewed.

4 Bill Pay Enrollment Set-Up

Looking for an easy way to pay your bills? Bill Pay allows your to manage all payments in one easy location.

Enrollment is simple! Select the **Pay Bills Tab.** First you will see:

1. Pick the bill you want to pay.
2. Enter bill information.
3. Choose how much and when.

Select Enroll & Get Started
Once you set-up your first bill payment you will be enrolled in Bill Pay. Visit the Payment Center to **Add a Company or Person** and follow the prompts to add additional payees and schedule bills to be paid.

Have a question? Bill Pay Member Service can be reached at 833-835-2901 between the hours of 6:00 AM - 12:00 AM CT, 7 days a week, 365 days per year.