

## New Features!

### Online Banking

*Easy to navigate, set-up account alerts, text banking and more.*

### Pending Transactions

See the date and dollar amount of pending transactions.

### Check Images

View checks that you have written out and cleared your checking account.

### Mobile Banking App<sup>+</sup>

*Login to Online Banking from the mobile app.*

### Instant Balance

Your account balances are just a tap away.

### Bill Capture

Using the app take a picture of your bill and your bill information is automatically entered.

### Fingerprint Login

Quick access to mobile banking using any fingerprint registered on the mobile device.

### Bill Pay

*New easy to use features right in Bill Pay.*

### Account to Account Transfer

Allows you to transfer funds\* from your checking account to your accounts at other financial institutions (external transfers).

### Popmoney

Allows you to "Pay Other People"\*\* anywhere, at any time, using the recipient's email address, mobile number, or bank account.

### eBill

An eBill is an electronic version of a bill or statement. You can request to receive, view and pay eBills in Bill Pay. Look for the eBills option in the Payment Center.

+ Mobile Banking App: Data rates may apply.

Check with your mobile phone carrier for details.

\* Account to Account: A fee will be assessed for each external transfer to another financial. See details in Account to Account Transfer Money tab.

\*\* PopMoney: You will not be charged a fee to send money. Other fees may apply for this service.

See details in Popmoney Review fees link.

## Need Assistance? Contact Us!

Our team at Premier Financial Credit Union is committed to helping you make this transaction as easy as possible.



### Call Us

920.898.4232 or  
877.891.4232



### Website

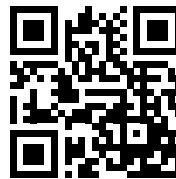
[www.yourpfcu.com](http://www.yourpfcu.com)



### E-Mail

[info@yourpfcu.com](mailto:info@yourpfcu.com)

**Scan the QR code to visit our website  
from your smartphone or tablet!**



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# Member Guide to New Online Banking Program

May 14, 2020



## Online Banking Login Instructions

### Mobile App Instructions

### Sign-Up for e-Statements

### Bill Pay Enrollment Set-Up

## Getting Started...

Our team at Premier Financial Credit Union is committed to helping you make this transaction as easy as possible. This step-by-step guide will assist you in successfully navigating the new online banking program.

**Note:** If you had previously bookmarked or saved the Online Banking login page, you will need to navigate to the credit union's website, **www.yourpfcu.com** to access the new online banking login page.

## 1 Online Banking Login Instructions

Visit our website, **www.yourpfcu.com** and select the Online Banking Login Box using your computer, tablet or smartphone.

You **MUST** enroll as a first-time user to access the new online banking program.

1. Select **First time user? Enroll in Online Banking** option, follow the prompts to enroll.

**Enroll in Online Banking:**

2. Click in the box, I'm not a robot.

3. Click Continue.

4. **Member ID:** Enter your Member Number

5. **SSN (Last 4 digits):** Enter the last four digits of your Social Security Number/Tax Id Number.

6. **Street Number:** Enter your numeric address. *Do not use any alpha characters. For example, if your address is W1234, enter 1234. If you have a P.O. Box, enter only the box number. For example, P.O. Box 123, you would enter 123.*

7. Click Next.

**Tip:** Next to the Logon ID and Security Code Box, there is a question mark icon, the icon will share requirements for setting your Logon ID and Security Code.

8. **Logon ID:** Create your Logon ID.

9. **Security Code:** Create a security code.

10. **Confirm Security Code:** Enter security code.

11. Enroll.

**Message:** *You have successfully enrolled!*

*You may log on using your new Logon ID and Security Code.*

12. Select click here to log on.

**Log On:**

13. Enter your Logon ID and Security Code.

14. Log On.

15. Select and answer Security Questions.

16. Continue.

17. Add Profile Information (email address, confirm email address, and mobile phone).

18. Save.

**You have completed the set-up and are now logged in to the Online Banking program.**

Visit our website, **www.yourpfcu.com** to view the **Online Banking Technology Upgrade Center** for more information and frequently asked questions about online banking.

## 2 Mobile App Instructions

Visit the Google Play or App Store, search **Premier Financial Credit Union** to download our new mobile app! Login to the app using your Logon ID and Security Code you set-up in Online Banking.



## 3 Sign-Up for e-Statements

Under the Accounts Tab, select **Online Statements** to sign-up to receive and view your credit union statement electronically. At the beginning of the month you will receive an email notification when your statement is ready to be viewed.

**Current e-Statement Users**

Please follow the step above to continue to receive your statement electronically.

If you do not complete the step above you will receive a paper statement in the mail.

## 4 Bill Pay Enrollment Set-Up

If you are a new user or have previously used Bill Pay, all users will have to **ENROLL AND SET-UP THEIR BILLS** in the new system.

**Enrollment is simple!** Select the **Pay Bills Tab**. First you will see:

1. Pick the bill you want to pay.
2. Enter bill information.
3. Choose how much and when.

**Select Enroll & Get Started**

Once you set-up your first bill payment you will be enrolled in Bill Pay. Visit the Payment Center to **Add a Company or Person** and follow the prompts to add additional payees and schedule bills to be paid.

**Have a question?** Bill Pay Member Service can be reached at 833-835-2901 between the hours of 6:00 AM - 12:00 AM CT, 7 days a week, 365 days per year.